

Troubleshooting

Symptom	Solution Checklist
No Cold Water and No Hot Water	<ul style="list-style-type: none"> ☞ Check that the water cooler is plugged in the "ON" position of hot water switch. ☞ Check the fuse - Replace if necessary. ☞ Check water in bottle. ☞ Check faucets' operation.
No Cold Water	<ul style="list-style-type: none"> ☞ Check cold water thermostat. ☞ Wait for water to be refrigerated before dispensing. ☞ Check ventilation of the condenser - Ensure adequate condenser air circulation. Place the water cooler at least 4"(10cm) from wall. ☞ Check baffle - Reinstall if necessary. ☞ Check for a refrigeration leak.
No Hot Water	<ul style="list-style-type: none"> ☞ Wait for water to be heated before dsipensing. ☞ Check that hot water switch is in the "ON" position. ☞ Check wires and connectors. ☞ Check heat limiter & control.
Unit Runs Noisy	<ul style="list-style-type: none"> ☞ Ensure that the water cooler is on flat surface. ☞ Move the cooler away from other appliances. ☞ Check for vibration at refrigeration line. ☞ Check compressor.
Water Leaking	<ul style="list-style-type: none"> ☞ Check that the cold water tank is not overfilled. ☞ Check for the any leaks in the bottle. ☞ Check hot water drain cap. ☞ Check for loose faucet or damaged faucet gasket.

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